

MARIGOLD REPORT

To Councils and
Special Areas Board

MARIGOLD BOARD MEETING HIGHLIGHTS:

April 24, 2021

Marigold Library System Board held its Annual General Meeting (AGM) and regular Board Meeting via Zoom with 37 Board members in attendance.

Board Chair Lynda Lyster recognized new Board members:
Jennifer Isherwood—City of Chestermere
Anne Metikosh—Town of Canmore

BOARD MEETING

FINANCIAL

Unaudited financial statements to March 31, 2021 were accepted as presented.

Despite a pandemic year, Marigold experienced few changes to its operations and service delivery. Expenses are on track. TRAC levy, TAL membership, insurance and some eResource subscriptions are paid in full at the beginning of the year.

AUDIT

2020 Audited Financial Statements were prepared by auditors Gregory, Harriman & Associates. It was a clean audit.

Marigold remains in a healthy financial position even after an exceptional year with COVID and the construction start of the new headquarters building.

Elections and committee appointments

Lynda Lyster continues in her position as Chair. As outlined in Marigold’s Constitution, the Vice Chair and Treasurer are chosen from members of the Executive Committee and were appointed at the February 17, 2021 Executive Committee meeting.

EXECUTIVE COMMITTEE 2021 - 2022

Lynda Lyster – MD of Bighorn, Chair
John Getz – Village of Standard, Vice Chair
Dimitri Dimopoulos, Rocky View County, Treasurer
Kristen Anderson – Village of Hussar
Maxine Booker – MD of Acadia
Lil Morrison – Starland County
Susan Roper – Town of Cochrane
Margaret Nielsen – Town of Drumheller
Leon Cygman— City of Airdrie
Nicole Kiefuik—Town of Okotoks

STANDING COMMITTEES 2020-2021

Advocacy

Lil Morrison (Chair)
Lynda Lyster
Helen Veno
Denise Peterson
Jordan Elliott
Teresa Cameron
Melanie Jensen

Building

John Getz (Chair)
Lynda Lyster
Denise Peterson
Dimitri Dimopoulos

Human Resources (HR)

Susan Roper (Chair)
Maxine Booker
Dimitri Dimopolous
Lynda Lyster
Teresa Cameron

Finance

Dimitri Dimopoulos (Chair)
John Getz
Lynda Lyster

Governance

Kristen Anderson (Chair)
John Getz
Eleanor Chinnick
Jan Dyck
Margaret Nielsen
Denise Peterson
Lynda Lyster

Standards & Services

Maxine Booker (Chair)
Elaine Michaels
Jo Tennant
Lynda Lyster

Revenues decreased by 113,253.

Surplus of \$394,373, due to carefully managed and redirected expenditures during the COVID lockdown.

Audited Financials are available at:
www.marigold.ab.ca/financial-information

CYBER SECURITY

Marigold completed a **Security Assessment** with ACSI as well as received a **Remediation Roadmap** to help prioritize projects and goals and map them to long-term plans and projects. Everyone with a Marigold e-mail address has been provided with phishing training.

BRAGG CREEK SATELLITE LIBRARY

The Bragg Creek Library Lending Lockers— 29 lockers and “Take One, Leave One” collection— has been launched. A partnership between Marigold, the Cochrane Public Library and Rocky View County made it possible to provide Rocky View County and surrounding area residents with access to self-service holds pick up, borrowing and returns.



IMPORTANT DATES

(VIRTUAL OR IN-PERSON MEETING DEPENDING ON PANDEMIC HEALTH DIRECTIVES)

- Saturday, August 28, 2021 9:30 am
- Saturday, November 27, 2021 9:30 a.m.

REPORTS

MARIGOLD ANNUAL REPORT:

A beacon of community during the pandemic.

The Board approved the Annual Report for distribution to stakeholders. Read more about Marigold's achievements and milestones at:

www.marigold.ab.ca/About-us/publications

In 2020, Marigold faced new obstacles as we entered, and found our footing in a pandemic year. Through it all, Marigold demonstrated resilience, strength and collaboration to continue to support and serve our service population, libraries, library boards and partners.

- Usage of eResources increased dramatically. Most noticeably, eBooks and eAudio books increased by 33%, eNewspapers was up 46.5% and movies, TV shows and music streaming increased by 39%.
- Marigold noticed a jump in social media engagement and followers. Marigold's social media reached a larger audience in 2020 with over 1,600 followers, and some months exceeding 1,000 engagements across all platforms.
- Despite the provincial lockdown in March 2020, delivery vans still covered a total of 201,130 km, 59 consultation visits took place virtually, and IT staff conducted 1,150 remote support sessions.
- The new headquarters building broke ground with site clearing, a sod-turning ceremony and the start of construction. Marigold documents the progress every month and has implemented a new website with project updates. www.marigoldwidcommunity.ca
- No lay-offs, resignations or hiring.
- **During COVID-19** Marigold sourced, procured and distributed \$20,000 worth of personal protective equipment—repackaged and distributed 74,000 masks from the province to member libraries.
- Shared resources and supported library managers through a new forum **Love in the Time of Covid**. Nine meetings took place, where library managers shared their experiences and learned from one another.
- Marigold provided advice to the Cereal Library Board and coordinated a plan to dispose of assets and prepare for a book deposit following the dissolution announcement of the hamlet. Marigold also advised the Hamlet of Langdon on their business case to open a public library.
- The Bragg Creek Library Lending Lockers were installed in March 2021. Marigold was a partner in the project. Read about the Bragg Creek Library Lending Lockers in our **Annual Report**.

NEW BUILDING UPDATE:

Construction of the new headquarters facility is taking shape. The interior spaces have come to life with interior framing, polished concrete flooring, window and HVAC installation, electrical systems and the installation of the glulam beams in the multipurpose space.

- Marigold staff continue to attend site meetings every second Tuesday.
- Project budget remains under the \$8 Million cap set by the Marigold Board. So far, Marigold has used 1% of contingency allotted to the project. Staff are carefully weighing decisions and priorities to control costs.
- Marigold staff are finalizing decisions surrounding furniture, AV and security, automatic sortation system and the installation of our SuperNet.
- The date for substantial completion is August 24, 2021.

The existing Marigold facility has been posted for sale through **Ria Mavrikos with Re / Max Key—403.875.0886**

Listing: https://www.remax.ca/commercial/ab/strathmore-real-estate/710-second-street-wp_id292036727-lst



Marigold's **New HQ** publication (included with this *Marigold Report*) contains detailed information and updates about our new headquarters building. All issues of New HQ can be found at: www.marigold.ab.ca

VALUE OF YOUR INVESTMENT reports shows the value of services provided annually by Marigold. Libraries and municipalities benefit directly through the pooling of revenues so that all residents have access to public library resources and services.

POWER OF YOUR LIBRARY CARD reports highlight services provided annually by Marigold that are of value to residents living in Counties, Improvement Districts, Special Areas and MDs. Members are encouraged to share these reports with their local boards and councils.

Please contact Deputy CEO Laura Taylor for more information about the Value of Your Investment laura@marigold.ab.ca

BOARD AND STAFF RECOGNITION

Trustees—Long Service:

Janine Jevne—5 years
Jan Dyck—10 years
Susan Roper—10 years
John Getz—15 years
Lil Morrison—20 years
Helen Veno—20 years
Kristen Anderson—25 years

Staff—Long Service:

Misty Haugen—5 years
Nora Ott—10 years
Laura Taylor—15 years