



**2018**

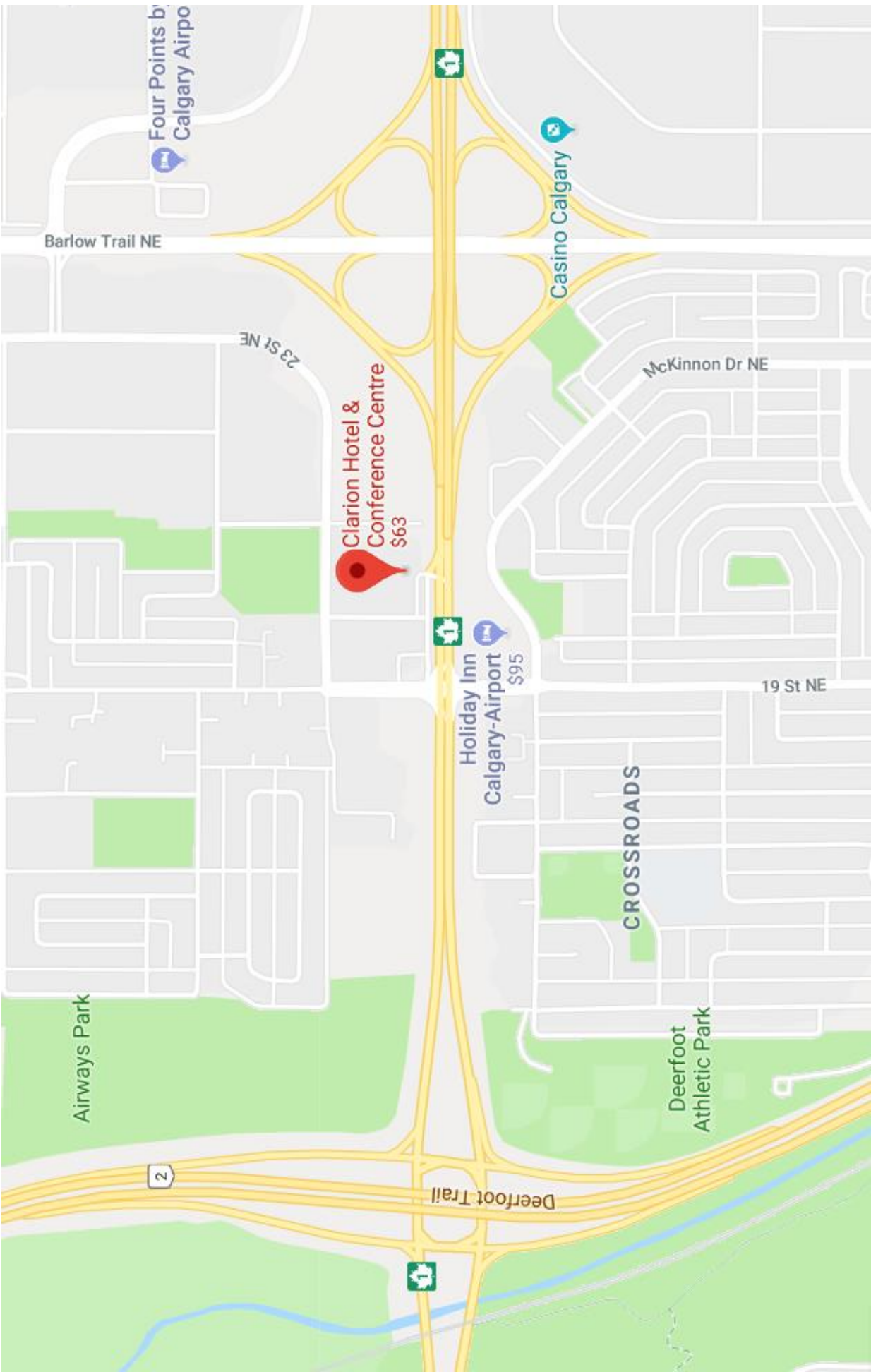
**Member Libraries' Workshop**

MAY 16, 2018

***FEARLESSLY FACING THE FUTURE***

Learning How to Thrive in New Environments

A stylized illustration of two superheroes, a woman on the left and a man on the right, standing on a dark purple ground. They are both wearing purple suits with capes. The woman has her hands on her hips, and the man has his hands on his hips. They are standing in front of a landscape with green hills and a large orange sun or moon in the background. The sky is orange and yellow, and there are some small white stars or dots scattered across it.



Marigold welcomes all library staff and board members to attend the Marigold Member Libraries' Workshop!

Wednesday, May 16, 2018  
Clarion Hotel and Conference Centre  
2120 16 Ave NE, Calgary, AB

### **REGISTRATION FEES:**

#### MARIGOLD MEMBER LIBRARY STAFF/BOARD MEMBERS

First 2 registrants from each library	Free
Additional registrants	\$50

SAIT LIT STUDENTS	\$50
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NON-MEMBERS	\$100
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**Registration, including payment, must be done  
online at**

**[www.picatic.com/mlw2018](http://www.picatic.com/mlw2018)**

**◆ REGISTRATION DEADLINE: ◆  
APRIL 6, 2018**

# Workshop at a Glance

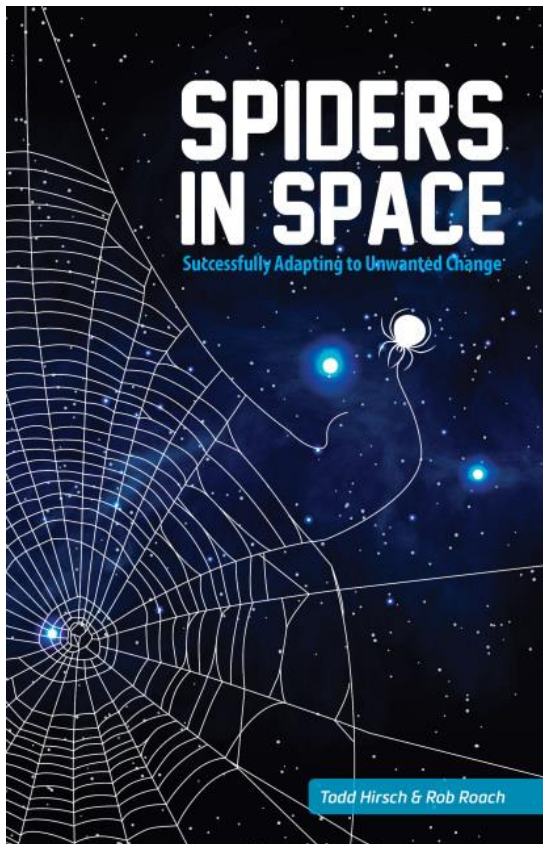
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8:30 am – 9:00 am		Breakfast & Registration
9:00 am – 9:30 am		Welcome Address Michelle Toombs, Marigold CEO
9:30 am – 11:00 am		Keynote Address Todd Hirsch, Chief Economist of ATB Financial
11:00 am – 11:15 am		Coffee Break
11:15 am – 12:15 pm		Morning Sessions
12:15 pm – 1:45 pm		Lunch Break, Making a Difference Awards, and Long Service Awards
1:45 pm – 2:45 pm		Afternoon Sessions
2:45 pm – 3:00 pm		Coffee Break
3:00 pm – 4:00 pm		Final Sessions
4:00 pm – 4:30 pm		Door Prizes <i>(must be in attendance to win)</i>

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# Keynote Address | 9:30 am – 11:00 am

## Spiders in Space: Successfully Adapting to Unwanted Change



From small disappointments to heartbreaking tragedies, unwanted change blindsides us and leaves us wondering what to do next. It might be new neighbours constantly blasting loud music late at night; it might be a technological breakthrough that leaves your business in its dust; it might be a heart attack that nearly kills you.

Whatever form it takes, unwanted change requires us to adapt to a harsher environment. Like the spiders sent into space by NASA that found ways to spin their webs without the aid of gravity, we have to find ways to overcome the pitfalls that life places in our path.

Drawing on inspiring stories of individuals, organizations, and businesses, Todd will explore a selection of adaptive traits that can help us not only survive, but thrive, when unwanted change comes our way.

Based on Todd's latest book with co-author Rob Roach, it's a timely topic given the unwanted change brought about by two years of recession in Alberta.

### Todd Hirsch is the Chief Economist of ATB Financial

For over 20 years, Todd has worked as an economist at numerous organizations including the Canadian Pacific Railway, the Canada West Foundation and the Bank of Canada. For almost a decade, Todd taught economics at the University of Calgary. He released his first book, *The Boiling Frog Dilemma: Saving Canada from Economic Decline*, in 2012, his second, *Halfway Home*, in 2016 and his third, *Spiders in Space: Successfully Adapting to Unwanted Change*, in 2017.



# Morning Sessions | 11:15 am – 12:15 pm

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## A) Leadership & Resiliency – Role Modelling with Mastery

Do the people around you see you as a pillar of strength and a role model to be respected? Come and explore what it takes to model and inspire success in others. In this dynamic session, Debra deWaal, a former Calgary Police Officer, will motivate you to be the leader you want others to see and show you how to lessen stress and increase your resiliency.

This presentation will give you what you need to achieve mastery both in your personal and professional life. Come get equipped to take on your next challenge or your next conflict with confidence and renewed energy.

**Debra deWaal** is a former Calgary Police Officer and is now the owner of Safe & Sound Safety Training & Consulting Ltd. Debra's 10-year career with CPS included 3 years of undercover work in auto theft, stolen property, and vice. Debra also spent numerous years working on the street as a uniformed officer. Since leaving CPS, in addition to Safe & Sound, Debra has owned and operated a Manufacturing Plant and a Leasing company.

## B) Trustee Connect

Trustee Connect is an opportunity for all library trustees to come together and have an open, moderated discussion about common issues facing Alberta libraries. Join ALTA board members to discuss problems, share successes, and collaborate for best practices.

**Dr. Tanya Pollard** is the Alberta Library Trustees' Association (ALTA) representative for the Yellowhead Region (Area 2). At the time of the workshop, she will be President of ALTA and the Chair for the Westlock Intermunicipal Library Board. She is an avid library user, who loves all things learning related; a homeschooling parent; and a collector of library cards from all over the world.

## C) Young Children, iPads, and Emergent Literacy: An Overview of Current Research

Before a child learns to read, she or he has already had many experiences with language and with print. These prior experiences help to shape children's understanding of the contexts in which print-based language is useful, and of what it can do and how it works.

However, omnipresent technologies have changed the landscape. Children's observations of and experiences with language and literacy have shifted, and current conceptualizations of emergent literacy are continually adapting to reflect that shift. Research into how children interact with



digital technologies is an essential step in the development of those conceptualizations.

This session will provide an overview of current research into children's interactions with digital technologies, focusing specifically on children's use of tablets. Participants will add to their understanding of what emergent literacy means in today's context of widespread technology use, and by better understanding current research, library practitioners can make more informed decisions about how to support families in their use of digital technology.

*(Participants are encouraged to bring a device with an app for preschoolers pre-installed for a short hands-on activity. Any preschool app will do, but presenters recommend any apps by app developer Duck Duck Moose.)*

**Deborah Schamuhn Kirk** is an MLIS candidate at the University of Alberta. Before beginning her library degree, she worked as a teacher, focusing primarily on junior high language arts and mathematics. She holds a B.A. (Hons), B.Ed., and M.A. (English). Deborah is interested in the early literacy experiences of young children. When she's not working on class assignments, she can be found reading picture books, watching construction, or painting at the kitchen table with her two young boys.

**Katherine Schock** is an MLIS candidate at the University of Alberta. She is a teacher with the Edmonton Public School Board, and a parent of two young children.

## **D) Five Steps to Grant Proposal Writing Success**

A grant proposal that gets results rests on using an orderly process. This session identifies five activities that boost the probability of a grant-making organization giving your proposal high marks. The model is applicable to other important forms of proposals that are part of everyday life in libraries.

**Dr. Mary Thompson** is an applied sociologist who consults for non-profit and non-government organizations to help them increase their organizational capacity to weather the turbulence of today's economic and political environments. Her background includes two decades of managerial work in the corporate, non-government, and non-profit sectors, and even more years than that as a university educator in both live and online classrooms. For anyone old enough to remember IBM Selectric typewriters, she's been writing grant proposals since that technology was cutting edge! More recently, she authored successful digital grant proposals for the Lethbridge Public Library and the Coaldale Public Library.

# Afternoon Sessions | 1:45 pm – 2:45 pm

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## A) Historic Trauma, Healing, and Reconciliation

This presentation will begin with a discussion on colonization and make an evidence-based case for the four dimensions of historic trauma. It will close with a model of building resilience that is inclusive and grounded in an interconnected worldview.

**Dr. Patti LaBoucane-Benson** is a Métis-Ukrainian who grew up on Treaty Six Territory. Patti has a PhD in Human Ecology – focusing on Indigenous Resilience – and has worked for Native Counselling Services of Alberta (NCSA) for 22 years overseeing Research, Training and Communication. She is a researcher, video producer, author, mom, and avid gardener.

Based on her PhD research, her first novel, *The Outside Circle*, is a work of creative non-fiction about healing and reconciliation for an inner-city Aboriginal family. *The Outside Circle* was on the Globe and Mail's Top Ten Canadian books and was named a CBC "Best Books of 2015", an Outstanding International Books 2016 by the United States Board on Books for Young People, and winner of the Red Deer Reads competition and the Burt Award for First Nations, Inuit, and Métis Literature.

Patti has been awarded the Alberta Aboriginal Role Model Award for Education, the Legal Aid Access to Justice Award, and the Rotary Paul Harris Fellow.

## B) Grant Anatomy: Dissecting the Provincial Operating Grant and the Application Process

Every public and system library board in Alberta is eligible to receive provincial funding from the Public Library Services Branch in the form of an operating grant to assist with operating costs. This session will review the funding structure and its intended purpose and will provide useful techniques to make sure that the application process is a breeze!

### *Learning Objectives:*

- Improve understanding of the provincial operating grant
- Appraise the board's current operating grant application process
- Implement new techniques to improve their grant applications

**Jen Anderson** is a Library Consultant with the Public Library Services Branch of Alberta Municipal Affairs. She obtained her MLIS from Dalhousie University in 2009. Jen has over 20 years of experience working in and with public libraries, both large and small, in Alberta and Manitoba (where she is originally from).



## **C) Having a Bash: Planning Large-Sized Events in a Small-Sized Space**

The Cochrane Public Library is no stranger to hosting large events. With the massive success of our Medieval Day, the Library knew that it was capable of putting on big programs for the community, even with only 5000 sq. feet to work with! So, when the opportunity came around to apply to be the host for the 2017 Book Bash Canadian Children's Literature Festival, we knew we were up to the challenge! From conception to completion, we will discuss the ins and outs of planning large events including: writing a winning grant application, staying organized (and sane!) during the planning process, how to book Fred Penner, and post-event evaluation.

**Andrea Johnston** is currently working as the Community Outreach and Program Librarian at the Cochrane Public Library having graduated with a Masters of Library and Information Studies and a Masters of Arts in Humanities Computing from the University of Alberta in 2016. Andrea specializes in children and teens programming and loves seeking out fun, innovative programs she can bring to the beautiful little town of Cochrane. Andrea is also passionate about baking, ghost stories, folklore, and, of course, drinking copious amounts of tea.

**Jeri Maitland** currently acts as the Director of The Cochrane Public Library in the burgeoning western town of Cochrane, located in the heart of the new west. In this role, Jeri provides strategic planning, visionary and inspirational leadership, and guidance to the organization. Jeri's library experience is broad with experience in academic, special/corporate, and academic library environments, as well as 10 years in the corporate IT sector and over 20 years of management experience.

## **D) True Colors® Personality Assessment**

Join Donna in discovering your "True Colors". This easy-to-understand, fun-to-do temperament/personality model will help you better understand yourself and your interaction with others. Collaboration, cooperation, and synergy!

**Donna Campbell** is currently teaching at SAIT in the Library Technician program. Donna's background in the library profession includes work at the University of Calgary Library in various areas, government libraries, and special libraries. She also serves on the Board for the Calgary Public Library and is a past President of the Alberta Library Trustees Association. Donna believes in collaboration, creativity, and lifelong learning and finds the library/information world to be a great fit for these interests.

# Final Sessions | 3:00 pm – 4:00 pm

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## A) Painless Performance Review Conversations

It's the time of year that many managers and employees dread. For many, a face-to-face performance review is the most stressful work conversation they'll have all year. How can you as a manager create more active participation and involvement in the review process? How can you as an employee bring forward your concerns and build understanding? Have a different type of conversation this year.

**Marjorie Munroe** is a Chartered Mediator, Ombudsman, and Workplace Fairness Analyst specializing in workplace conflict resolution and assessment. As a mediator, Marjorie uses an interest-based facilitative process to coach and support participants to feel heard, understood, and acknowledged. Her mediation practice has also been heavily influenced by the principles of Appreciative Inquiry: asking positive questions for positive change and holding parties capable to resolve their own circumstances.

## B) Parliamentary Procedure Demystified

Running a meeting can be an intimidating challenge but having a basic understanding of parliamentary procedure can help to smooth the road. This session will cover the whys and hows of parliamentary procedure, and offers information on motions, debate, voting, and more. Suitable for library staff and trustees alike!

**Robin Hepher** is the CEO of the Chinook Arch Regional Library System. He has a long-standing interest in board governance and a passion for seeing rural libraries thrive.

## C) Let it Grow: Kindness at Your Library

This session will provide an in-depth look at how the Sylvan Lake Municipal Library's Kindness Project impacted not only the families involved, but also their community, and even libraries in the United States. We will look at the projects we have done, will do, and how even something as simple as pipe cleaners and Cheerios can make the world a better place and inspire kindness and compassion in your own community.

**Corrie Brown** has a background in Early Learning, which certainly keeps her young at heart. Through her programming at the Sylvan Lake Municipal Library, she works with ages 0-100+ and loves every minute of it. She has spearheaded several new projects, including an annual Zombie Walk, Hogwarts Reading Club, and Infant Sensory Play. She is always looking for ways to incorporate her passions into her work.

## **D) Individual Success is a Team Effort: The Trick is Knowing When to Listen, and How**

Does success in poetry offer any lesson that applies to life outside it? Richard Harrison thinks it does. And as much as poetry asks for individual perseverance, the way all art forms do, it also demands that you learn how to listen to the advice you'll get along the way. In this talk, Richard will look at some specific advice he received while writing *On Not Losing My Father's Ashes in the Flood* and how, in the process of deciding which advice to take and which to leave aside, he learned what to listen for in the help offered to him by others.

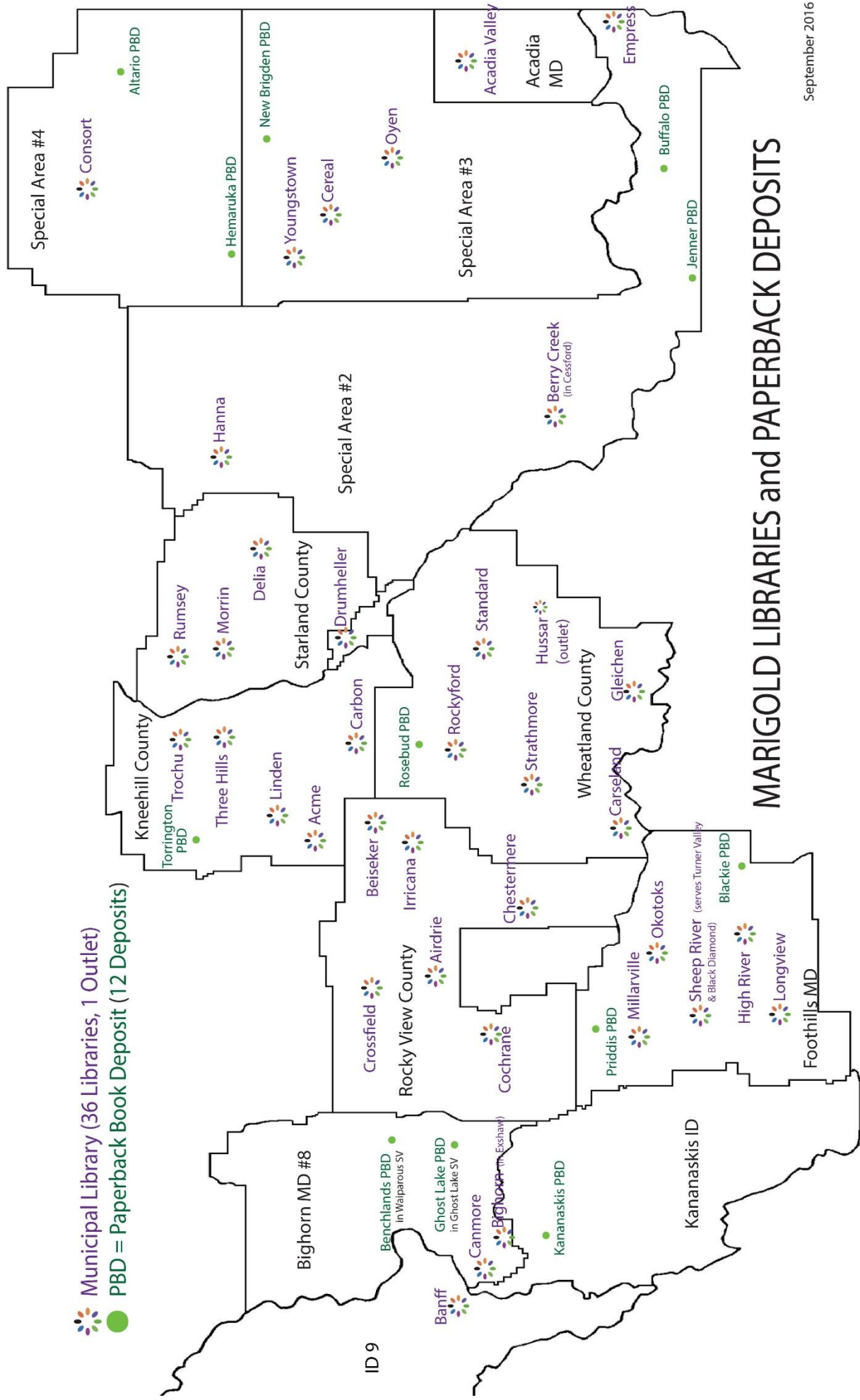
**Richard Harrison's** latest book, *On Not Losing My Father's Ashes in the Flood*, won the 2017 Stephan G. Stephansson and Governor-General's Awards for Poetry. Richard has seven other titles to his name, among them *Hero of the Play*, poems in the language of hockey, the first book of poetry launched at the Hockey Hall of Fame; and *Secret Identity Reader: Essays on Sex, Death, and the Superhero*. He teaches Comics and Graphic Novels as well as English and Creative Writing at Calgary's Mount Royal University.

## **VENDORS**

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- **Library Toolshed - The Alberta Library**
- **Lynx Leisure**
- **Marigold Kits & Games + Freebies!**
- **Marigold Library System IT**
- **Online Reference Centre (ORC)**
- **Palmieri Furniture (Chris Loveday)**
- **SAIT - Library Information Technology**
- **Storiarts & Litographs - literary inspired merchandise**  
*(MERCHANDISE FOR SALE. Cash, debit, and credit accepted)*
- **World Book**

 Municipal Library (36 Libraries, 1 Outlet)  
 PBD = Paperback Book Deposit (12 Deposits)



## MARIGOLD LIBRARIES and PAPERBACK DEPOSITS

September 2016