

## Welcome to Hoopla

**Hoopla** is a digital media service available through your library that allows you to borrow and stream a great selection of movies, television shows, full music albums, eBooks, comic books, and audiobooks using your PC's browser or through the free app for your mobile device.

## Getting Started

Register for a Hoopla account by visiting [www.hoopladigital.com](http://www.hoopladigital.com) or through the free Hoopla app for your mobile device.

1. Click **LOG IN**
2. Choose **SIGN UP**
3. Enter your email address and create a password
4. Under **CHOOSE YOUR LIBRARY** select **MARIGOLD LIBRARY SYSTEM**
5. Enter your library card barcode number
6. Choose notification options and click **SIGN ME UP**

## Browse and Borrow

You are able to borrow up to five Hoopla items per month

1. Choose the type of media you'd like (movies, audiobooks, etc.)
2. Browse through featured collections, or search using the **FILTER** options or the **SEARCH** option at the top of the page
3. To borrow a title, click on the **BORROW** button. A pop-up window will inform you of the borrowing period. You may now watch/listen/read the item, or choose more options.
4. Borrowed titles return automatically

## Kids Mode

**Hoopla Kids Mode** adjusts the Hoopla interface to be kid-friendly, only showing content appropriate for children.

To activate **Kids Mode**, once logged in to your Hoopla account at [www.hoopladigital.com](http://www.hoopladigital.com), click on **SETTINGS** at the top right of the page. Under **KIDS MODE**, click **ON**. This will keep your account in Kids Mode until you go back into your settings to turn it off.



## Using Hoopla on Your TV

Hoopla is currently compatible with **Apple TV** and **Chromecast** devices.

**APPLE:** Mirror the content on your iOS mobile device to your Apple TV.

**CHROMECAST:** Cast videos to your Chromecast TV from your PC or Android device.

## Hoopla on Your Mobile Device

Download the free Hoopla app through your app store. Search for **HOOPLA DIGITAL**.

To find out if Hoopla is supported on your mobile device, visit [www.hoopladigital.com](http://www.hoopladigital.com) and click on **HELP** at the bottom of the page. Choose the **SUPPORTED DEVICES** tab.

The free Hoopla app allows you to temporarily download borrowed content to be enjoyed offline.

**APPLE:** After borrowing a title, tap the **DOWNLOAD THIS TITLE** option below the **PLAY** button. Once fully downloaded (stay connected to wifi during this process), you will be able to play the title offline. The title automatically returns at the end of your borrowing period.

**ANDROID:** Once fully downloaded (stay connected to wifi during this process), you will be able to play the title offline. After borrowing a title, tap **DOWNLOAD THIS TITLE**. The title automatically returns at the end of your borrowing period.

## Getting Help

If you are having difficulties using Hoopla, try the **HELP** link located at the bottom of the [www.hoopladigital.com](http://www.hoopladigital.com) page, or through the ☰ menu in the mobile app.

If the Help information doesn't solve your issue, please use the **SUBMIT FEEDBACK** link on the website, or the **CONTACT US** option in the mobile app.

Streaming Movies, Music,  
eBooks, Audiobooks, and more

The Hoopla logo is rendered in a bold, blue, lowercase sans-serif font. The letters are thick and rounded, with a distinctive design where the 'o's and 'p's have a slightly irregular, hand-drawn feel. The 'l' is a simple vertical bar. The 'a' has a rounded bottom and a vertical stem.

eResources from your local public library  
and Marigold Library System



**Marigold Library System**  
eResources & Digital Content  
[www.marigold.ab.ca/eresources](http://www.marigold.ab.ca/eresources)  
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